

Theatr Clwyd

Welcome Pack

Theatr Clwyd Trust Ltd.
Mold CH7 1YA
01352 344101

Spring 2021

Welcome to Theatr Clwyd

This pack contains information about Theatr Clwyd and the locality and includes the documents listed below. Please check that you have an up-to-date edition. For any further help or information please visit our website at www.theatrclwyd.com or contact programme@theatrclwyd.com.

Included within our Welcome Pack are the following documents which can be found on our website at www.theatrclwyd.com/technical:

1. Accommodation Guide
Please note we have not inspected all the accommodation contained in this guide and make no recommendations. Please let us know if the information here is inaccurate, so that we can correct it. We would also be grateful to hear your comments about local accommodation, good or bad, in order that we may improve this guide. If you have any suggestions for the next edition e.g. useful tips, new accommodation, then please let us know.
2. Safeguarding Policy
3. Fire Evacuation Procedure

How to get to Theatr Clwyd

By Rail:

Chester railway station is about 11 miles and Flint railway station 5 miles from Theatr Clwyd. Taxis are available at either, but it is advised that you pre-book taxis from Flint Station to Theatr Clwyd. There are frequent trains from London Euston, some are direct but many change at Crewe. For further information – www.nationalrail.co.uk or call 08457 484950.

By Car:

You will find directions to Theatr Clwyd on Google Maps: <http://bit.ly/qDCVkm>. Click on 'Get Directions' (top-left sidebar) from anywhere in the UK.

Car Parking

There is car parking across the road from the front of the theatre and access to Reception is via a tunnel from the car park. You are required to Pay and Display between 8am and 5pm Monday to Saturday at a reasonable daily cost (currently 50p for 1 hour and £1.50 for the day). **Please note as of April 2021 due to COVID-19 restrictions, car parking is currently on the outdoor tiered car park opposite the theatre and there are no parking charges.** There are spaces at the side of the theatre for staff and company vehicles and a permit is needed to park here. Please observe the restricted parking arrangements. There is regular enforcement and the fine is £70.

Buses to Mold from Flint & Chester

There's a bus stop outside the theatre, and buses run every 30 minutes from Flint and approximately every 2 hours from Chester. There are frequent buses from Mold town centre. For more information visit www.arriva.co.uk/northwest or phone Traveline on 0870 608 2608 or the Flintshire Bus line on 01352 704035.

When you arrive

Visiting Company Managers

Come to Reception and ask for the Duty Manager who will introduce you to the Duty Technician who will give all necessary assistance, including lanyards to be worn backstage in the Theatre.

Company Members

Company Members should also come to Reception (NOT the Stage Door, which is unstaffed), where they will be directed backstage. Your Company Manager will have lanyards to be worn backstage and parking permits. Keep these with you during your time at Theatr Clwyd and return them when you leave. There will be a charge for any unreturned lanyards and parking permits.

Dressing Rooms and Security

We cannot be responsible for the security of any personal belongings, unless held by Theatr Clwyd staff for safe keeping. You are advised to keep your dressing room locked at all times. If you are issued with a dressing room key, return it to your Company Manager at the end of every day. Please vacate dressing rooms and backstage areas within 30 minutes of the end of the performance. You may leave the theatre through Front of House after this time, but you will not be able to return backstage, so please make sure you have all your belongings with you.

Pets and Animals

No animals (apart from Guide Dogs) are permitted on the premises.

Smoking

Theatr Clwyd is a non-smoking venue. The policy applies to the entire building complex. In all public places in Wales, smoking is against law at any time, including outside the building, except in two clearly designated smoking areas. We have a zero-tolerance policy for smoking, drinking and substance abuse at Theatr Clwyd.

Redirecting post to Theatr Clwyd

Please make sure that any post arrives in good time for you to collect it by the end of your stay here. Make sure that anyone who writes to you uses your full name, the name of the production you're working on, and addresses it to: **Theatr Clwyd, Mold, CH7 1YA**. Your post will arrive in the pigeonholes in the Administration corridor – ask a member of the TC company to show you where they are. For those working on Theatr Clwyd productions, mail will be put in the Stage Management pigeonhole in the Admin Corridor, while Visiting Companies have a separate pigeonhole. TC Stage Management, and/or Visiting Company Stage Managers should check the pigeonholes once a day. If post arrives for you after you have left we will try to make contact to let you know and we are happy to forward it on to you as long as you agree to pay for the postage. The Box Office Assistants will help you with this.

Phone calls to Theatr Clwyd

Although company phones are not provided for private use, ask your Company Manager if you need to use a private phone.

Photocopying

TC and Visiting Company members may use the photocopier on the Administration corridor, by arrangement with the Operations Manager (extension 1554) who will give you the code. There will be a charge for this service.

Complimentary tickets for Theatr Clwyd shows

Please check with Box Office for current policy. 01352 344101.

Useful Local Information

Taxis:

JDA Private Hire 077239 18731/2 or 01352 756040

Beeline 01352 755101

Castle Taxis 01352 755666/07808864098

Kingcabs (Chester) 0500 671671

A to B Flint Cars 01352 734502/764502/0800 654321

Sam's Cabs 01352 757062/07930 698396

Town and Country 01352 756300

Stanway Taxis 01352 756669

Sureway Cars 01352 752122

Shopping

There are several supermarkets in Mold: Tesco, Lidl, Aldi, Iceland, B&M Bargains, among others – Google for opening times. There is a large ASDA, 6 miles away in Queensferry.

Petrol stations

The nearest are at AppleGreen on the roundabout on the way into Mold town, or at the Tesco supermarket (24 hours).

Breakdown services

A55 Recovery is a 24-hour breakdown recovery, service and repair service about a mile north of the theatre on the A5119 to Flint. Phone for further information - 01352 755461. Also, D&S Motors on the Denbigh Road, Mold, repair cars and can if necessary arrange for collection of your vehicle during normal working hours. Phone for more information - 01352 752090.

Doctors' Surgeries

The theatre uses the Bradley Practice in Mold:
Dr Dymock and Dr Bodey at The Bradley Practice, Mold 0345 900 7851.

Bereavement Counselling

Cruse Bereavement Care (North Wales) 0844 561 7856.
<http://www.crusebereavementcare.org.uk>.

Dentists

Bryn Siriol Dental Surgery, Gwernaffield Road, Mold. 01352 758707/758841
Opening hours: Mon to Fri 0800-1200 and 1400-1700; Sat and Sun dentist on call.
Emergency private treatment only - no NHS

Chiropodist

Mrs. Gaffney & Mr. Goble, 20 Earl Rd, Mold 01352 753303
Opening hours (appointment only) Mon to Fri 0830-1700; Sat 0830-1200

Physiotherapists and Osteopaths

Back to Health – Broncoed Clinic, Wrexham Road, Mold, CH7 1HT 01352 751939
www.back-to-health.co.uk
Susan Wallace - 07932 670559.

Pen y Lon, 4 The Square, Mercia Drive, Mynydd Isa, Mold, CH7 6UY - 01352 752444
www.penylon.co.uk

Y Parc, Mold 01352 753331

Doggie Daycare

Country Paws – 01352 218234
Local pet care while you are working at the theatre, with superfood BARF menus, regular pupdates, drop off and collection and good rates.

Eating in Mold

The Theatr Clwyd Café Bar is on the first floor of the theatre. TC and visiting company members are eligible for a 20% discount. Please wear your lanyard, or show your discount card at the point of ordering to redeem your discount.

Glasfryn Free House, Raikes Lane 01352 750500. Convenient and popular, opposite the theatre. Homemade food & real ale. <http://www.brunningandprice.co.uk/glasfryn/>

Belvedere, Wrexham Road, Mold 01352 753229

Check for opening times, good friendly service, will open for pre-booked parties.
Or newly opened **Primo Amore**, 33 New Street, Mold 01352 757457
Great food & friendly service.

Parivaar, The Old Bakehouse, 18 Grosvenor St, Mold, CH7 1EJ – not licensed so take your own alcohol if you wish – 01352 752541

Y Delyn Tapas and Wine Bar, 3 King Street, St, Mold – 01352 759225

Sawadeeka Oriental: High St, Mold 01352 755688 – Take Away
Mon to Sat 1730–2300; Sun 1200–2200, good food and friendly service.

Asia Sensation Oriental Restaurant 01352 876009 – 19 King St, Mold, CH7 1LA,

The Fat Boar Restaurant and Bar 01352 759890 Chester Street, Mold
<http://thefatboar.co.uk/> Offer a pre-theatre menu.

The Celtic Arms <http://www.thecelticarms.co.uk/> Northop, CH7 6WA. 01352 840423. Offer a pre-theatre menu – and special deals for theatre staff.

Health and Fitness

Avatar Fitness, Unit 7, Oaktree Business Park, Queen's Lane, Mold, CH7 1XB
01352 331392

PT Fitness, Unit 2, Bromfield Industrial Estate, Queens Lane, Mold CH7 1JR
State of the Art Equipment, Friendly, Air-Conditioned with parking. 01352 753553.
www.ptfitness.co.uk/admin@ptfitness.co.uk
Special Corporate Rates for Theatr Clwyd Staff/Visitors.
No joining fee and short term rates available.

Mold Leisure Centre and Swimming Pool 01352 756116

Fitness Suite available, daily admission charges.
Deeside Leisure Centre 01244 814725 – all weather football pitches, fitness suite, squash courts, aerobic classes etc. Daily admission charges
Deeside Ice Rink 01244 812311

Cinemas

Theatr Clwyd. Box Office 01352 344101
Complimentary tickets are sometimes available to TC Company/Visiting Company members (ask at Box Office)
Cineworld Broughton 0871 200 2000
Apollo 5 Cinema, Rhyl. Box Office 01745 353856
Odeon Cinema Wrexham. Box Office 01978 310777

Banks

Barclays, 38 High Street, Mold 01352 752861
HSBC, 22 High Street, Mold 01352 752333
NatWest, 48 High Street, Mold 01352 756404.
Lloyds/TSB, High Street, Mold 01352 758354
Halifax Building Society, High Street, Mold 01352 754292 6

ATM Machines

Most banks in the High Street, Mold, at Tesco Supermarket and at the Roundabout Service Station (Apple Green) the garage between TC and town.

Libraries

Mold Library, Earl Street, Mold 01352 754791.

Actors' Children's Trust

The Actors' Children's Trust (www.actorschildren.org) can give financial support to actors and their children and those who work closely with them.



Theatr Clwyd is a partner of Parents in Performing Arts (PiPA) which campaigns for equal opportunities for parents and carers in the performing arts. If you would like help or advice on any childcare or caring issues while you are with us, please contact our People team at people@theatrclwyd.com.