Visual Guide

A guide for helping you get to know

Theatr Clwyd

We're excited to welcome you to our theatre building.

Before your visit, feel free to look at these helpful images and guide to get familiar with the building. It may be useful to use this guide alongside the wayfinding video and **Before Your Visit** email.

How to Find Us

Address: Theatr Clwyd, Raikes Lane, CH7 1YA

By Road

From the North Wales coast, take the A55 towards Chester, take the exit signed Flint and turn right towards Mold. Go through the villages of Northop and Sychdyn, and look for a well signposted right hand turn into the theatre!

From Chester or North West England, take signs for North Wales and Conway. From the A55, filter left onto the A494 for Mold. As you approach the town, there are well signposted signs to the theatre on your right.

From other directions, go through Mold and take the A494 Queensferry road. The theatre is signposted on the left just after you leave the town.

This is our drop off point. You are welcome to drop off here before parking. We will have friendly staff waiting to help you into the theatre and happy to assist you carry anything you need inside.

Parking:

Our multi storey car park may be too low for your vehicle, it's height limit is 2.1 meters. Therefore, please use the car park indicated in the **Before Your Visit** email. Please note this car park has no blue badge bays but please take up the space you need.

Access to the theatre building

Please use the wayfinding video to help direct you to the main entrance of the theatre.

Main Entrance

Once you have parked up or been dropped off, please head to entrance to the theatre. The main entrance is an large automatic door situated to the right-hand side of the building.

Please enter this door to get into our building. The door is automatic and will open by itself

The Welcome Desk

This is our welcome desk on the ground floor, if there's anything you need during your visit please head here or speak with a friendly member of our team.

Food & Drink

Past the welcome desk, we have a cafe where you can buy food and drink either from the fridges or from the counter. Payment will be taken at the counter and we accept card and cash. If you would like any assistance bringing items to your table, please do ask.

We also have a bar on the first floor where you can get drinks and snacks. And a restaurant that takes bookings for breakfast, lunch, afternoon tea and dinner. You can find menus for the restaurant at https://www.theatrclwyd.com/eat-drink as well as opening times for both the café and the restaurant. If you have any allergies or dietary requirements please do speak to the team. You can do this ahead of time by phoning 01352 344 101

The Lifts

We have two lifts to take you up to the first floor or there are stairs, which are located opposite the lifts.

Toilets

We have a Changing Places toilet on the ground floor to the right of the main entrance, located on the left. If you need ti use the hoist, please bring along your own sling. Please also note that there is

currently no hand dryer. There is also a standard accessible toilet here as well.

The First Floor

This is where you'll find the bar and the restaurant as well as **Stiwdio Anne**. Please head through the cardboard city (being sure to interact with it on your way through, opening the doors and lifting the levers changes the music and lights) to the seating area in the gallery, where we'll wait for the actors.

We’ll enter Stwidio Anne from The Gallery side, as it has more space.

Stiwdio Anne

This is the space where the show will be performed. We will go into this space with the actors at the beginning of the show. Again, our friendly team will be around to help you into the space as well.

Other information

Here is a photo of some of our helpful team, you will be able to recognise them from their black Theatr Clwyd jumpers. Others wear brown t-shirts and a black blazer and have wooden name badges.

Quiet spaces and taking time out of a session

Please feel free to use the area at the end of The Gallery as a quieter space if you need it throughout your visit, or please let us know if you would like somewhere more secluded and we can direct you there.

While the show does not have an interval, you are welcome to leave the studio at any point during the show should you need to and come back in when you are ready. This will not disturb the performers.

After the show

Please feel free to make use of our facilities after the show and enjoy the rest of the day with us.

And Finally...

If you have any questions, please contact our box office team at 01352 344 101 or boxoffice@theatrclwyd.com

If you have more detailed questions around access contact Sian, our Craidd Agent for Change at sian.wootton@craidd.cymru

If you have questions around the show itself, please contact Anna at Oshi's World anna@oshisworld.org